

Reference					Indicator	Lead Directorate	2008-09 Outturn	2009-10 Target	Latest Outturn		Comment/progress	RABG rating		Direction of Travel		Reason for judgements
NIS	LAA	HCS	CAB	BVPI					September	December		September	December	September	December	
<b>Theme: economic development and enterprise</b>																
167		7a-b			Congestion – average journey time per mile during the morning peak  (Data will be available from the Data Interchange Hub, no date currently specified)	Regeneration	Awaiting data from DoT (December) to establish baseline	TBC	Data anticipated December 2010	18 minutes	Congestion surveys are undertaken every June and October on 4 routes crossing the City. The indicator methodology has been revised inline with NI. The Local Transport Plan sets out a number of strategies in support of sustainable transport modes which are designed to reduce the impact of traffic and restrict traffic growth. Measures include new cycle facilities, improved pedestrian access and supporting public transport	<b>A</b>	<b>B</b>			Baseline established
177		7a-b		102	Local bus passenger journeys originating in the authority area  (Outturn data available April)	Regeneration	3,667M	3,667M	Annual data		A core element of the journeys is supported through subsidised bus services and the Transportation Team seek to optimise the services supported to benefit most users (up to a point at which they may become commercially viable). The remainder of the services (approx 2m journeys/year) are operated commercially and these are concentrated on the Hereford City transport network. In addition a comprehensive programme of publicity is undertaken to ensure that users and potential users have high quality information on the available services	<b>B</b>	<b>B</b>			No data, but action plan being delivered
178	Yes	7a-b	Yes		Bus services running on time  (Outturn data available April)	Regeneration	80%	80%	Annual data		This data is collected annually by various surveys that take a sample of bus passenger users on certain days of the week throughout particular months each year. Issues arising in terms of punctuality problems are dealt with in partnership with bus operators providing the specific service. Bus service contracts are monitored on an ongoing basis; this is done through quarterly meetings of the Bus Operators forum, these meetings are held to discuss any issues that affect the bus services	<b>B</b>	<b>B</b>			No data, but action plan being delivered on target

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182			Yes						Satisfaction of businesses with local authority regulation services (Outturn data available April)	Environment & Culture		70%	72%	60% (April - June only)	56% (April to September)	
183					Impact of local authority regulatory services on the fair trading environment (Outturn data available April)	Environment & Culture	0.96%	0.95%	Annual data		An action plan to achieve the improvement target is in place and being implemented	B	B			Activity being delivered according to plan
184					Food establishments in the area which are broadly compliant with food hygiene law (Outturn data available April)	Environment & Culture	93%	94%	Annual data		An action plan to achieve the improvement target is in place and being implemented	B	B			Activity being delivered according to plan
<b>Theme: safer communities</b>																
47	Yes	52	Yes	99a	People killed or seriously injured in road traffic accidents (This indicator is reported annually as a three year average. For management purposes in-year unaudited data is reported monthly at least one month in arrears)	Regeneration	93 (2008)	>122 (2009)	86 (January to September)	105 (final)	Although higher than in 2008 performance has exceeded target	B	B	▽	▽	Performance improved in recent months. The 3-year average for 2007-09 was 110.33, better than the LAA target. The action plan to achieve the 2010 LAA target is being delivered.
48				99b	Children killed or seriously injured in road traffic accidents (This indicator is reported annually as a three year average. For management purposes in-year unaudited data is reported monthly at least one month in arrears)	Regeneration	6 (2008)	>13 (2009)	4 (January to May)	8		B	B	▽	▽	The target is likely to be achieved, but performance is worse than for the same period last year

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168	Yes		Yes	223					Principal roads where maintenance should be considered (Outturn data available April)	Environment & Culture		4%	5%	5% (final)	Routine and reactive and programmed maintenance is being delivered in accordance with the current highway maintenance plan. Annual programme of highway maintenance works has been developed based on existing condition data to prioritise investment. Delivery of the programme is currently on track.	
169	Yes		Yes	224a	Non-principal (classified) roads where maintenance should be considered (Outturn data available April)	Environment & Culture	11%	9%	9% (final)	Government grant funding for improved highway asset management will enable the development of lifecycle management plans to inform and target investment in future years. Successful completion of this work will be included in the performance management of the services delivered by Amey.	B	B	△	△	The target has been achieved and is better than last year	
				224b	Non-principal (unclassified) roads where maintenance should be considered (Outturn data available April)	Environment & Culture	20%	17%	Outturn available April	The programme of works has been developed with Amey based on currently available road condition data to ensure works are as far as possible targeted to priorities. The delivery of this programme of work is on track to be completed.	B	B			The action plan is being delivered and the target is likely to be achieved	
				187	Condition of footways (Outturn data available April)	Environment & Culture	20.60%	11%	Outturn available April		B	B			The action plan is being delivered and the target is likely to be achieved	
<b>Theme: stronger communities</b>																
157 a			Yes	109 a	Processing of major planning applications (Data available monthly)	Regeneration	73%	60%	92%	71%	Performance for the last quarter of the year has fallen to 68%, 54% and 61% respectively, attributable to the introduction of Civica. A variety of measures have been introduced to ensure that this does not continue into the 4th Quarter. All other activity is progressing as planned to date.	G	G	△	△	Performance exceeding target by more than 10% and better than for the same period last year
157 b			Yes	109 b	Processing of minor planning applications (Data available monthly)	Regeneration	73%	65%	72%	67%	Performance for the 9 months to December last year was 69%, 72% and 86% respectively. These problems are due to the implementation of the new IERS System and there is currently a 3/4 week backlog of applications. Measures however are in place to combat this and system problems are being worked through with Civica.	G	B	△	▽	Performance on target, but worse than for the same period last year
157 c			Yes	109 c	Processing of other planning applications (Data available monthly)	Regeneration	87%	80%	82%	74%		B	R	▽	▽	Performance well below target and worse than for the same period last year
170					Previously developed land that has been vacant or derelict for more than 5 years (Data available April)	Regeneration	0.07%	None set				R	R			No target, no action reported



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198					Children travelling to school – mode of travel usually used - <b>Car Share</b>	Regeneration	5.06%	4.0%			Activity centres around the work of the School Travel Officer and Assistant who work directly with schools, promoting and supporting school travel plans. Excellent progress has been made increasing the number of schools with travel plans and ensuring they are kept up to date	B	B			Activity being delivered according to plan and target likely to be achieved
					Children travelling to school – mode of travel usually used - <b>School / Public Transport</b>	Regeneration	22.95%	23.5%								
					Children travelling to school – mode of travel usually used - <b>Walk</b>	Regeneration	36.79%	38.0%								
					Children travelling to school – mode of travel usually used - <b>Cycle</b>	Regeneration	1.45%	1.5%								
<b>Theme: environment</b>																
185					CO2 reduction from Local Authority operations (Outturn data available April)	Environment & Culture	22,730,372kg	-1.50%	Outturn known July 2010		Data collection for 2008-09 completed and analysis has been undertaken to inform action planning. Publication of the data (with comparators) is still awaited. There are a number of other plans and activities underway which will contribute towards achieving this target, including the Asset Management Plan, Staff Travel Plan updating of leisure centre plant by Halo, a CO2 reduction target agreed with Amey and the new, more efficient refuse collection fleet to be introduced as part of the new waste collection contract.	A	A			Action planning incomplete, but positive activity taking place
186	Yes	58	Yes		Per capita reduction in CO2 emissions in the LA area (Data provided by Defra approximately 18 months in arrears)	Environment & Culture		13.1% less by 2010 against 2005 baseline	Outturn for 2008 known September 2010		Action plan in place and being delivered. Currently under review with the Herefordshire Environment Partnership	B	B			Action plan being delivered and on target
187					Planning to adapt to climate change (Outturn data available April)	Environment & Culture	Level 0	Level 0			Action plan being developed, although existing plans such as the Local Transport Plan are making a contribution.	A	A			Action planning incomplete, but positive activity taking place
188					Flood and coastal erosion risk management (Availability of data determined by Defra)	Regeneration	100%	100.00%			Actions yet to be agreed with the Environment Agency	B	B			No actions currently required by Environment Agency

