		Referen			Indicator	Lead Directorate	2008-09 Outturn	2009-10 Target	Latest	Outturn	Commemt/progress	RABG rating		Direction of Travel		Reason for judgements
			CAB omic		 elopment and enterp	rise	<u> </u>	. u. get	September	December		September	December	September	December	
167		7a-b			Congestion – average journey time per mile during the morning peak (Data will be available from the Data Interchange Hub, no date currently specified)	Regeneration	Awairing data from DoT (December) to establish baseline	TBC	Data anticipated December 2010	18 minutes	Congestion surveys are undertaken every June and October on 4 routes crossing the City. The indicator methodology has been revised inline with NI. The Local Transport Plan sets out a number of strategies in support of sustainable transport modes which are designed to reduce the impact of traffic and restrict traffic growth. Measures include new cycle facilities, improved pedestrian access and supporting public transport	A	В			Baseline established
177		7a-b		102	Local bus passenger journeys originating in the authority area (Outturn data available April)	Regeneration	3,667М	3,667M	Annual data		A core element of the journeys is supported through subsidised bus services and the Transportation Team seek to optimise the services supported to benefit most users (up to a point at which they may become commerically viable). The remainder of the services (approx 2m journeys/year) are operated commercially and these are concentrated on the Hereford City transport network. In addition a comprehensive programme of publicity is undertaken to ensure that users and potential users have high quality information on the available services	В	В			No data, but action plan being delivered
178	Yes	7a-b	Yes		Bus services running on time (Outturn data available April)	Regeneration	80%	80%	Annu	al data	This data is collected annually by various surveys that take a sample of bus passenger users on certain days of the week throughout particular months each year. Issues arising in terms of punctuality problems are dealt with in partnership with bus operators providing the specific service. Bus service contracts are monitored on an ongoing basis; this is done through quarterly meetings of the Bus Operators forum, these meetings are held to discuss any issues that affect the bus services		В			No data, but action plan being delivered on target

	F	Refere	ence		Todisahau	Land Dissaturate	2008-09	2009-10	Latest	Outturn	Commentation	RABG		Direction		Reason for judgements
	1	1			Indicator	Lead Directorate	Outturn	Target			Commemt/progress	rating		of Travel		, ,
NIS 182	LAA	A HC	Yes		Satisfaction of businesses with local authority regulation services (Outturn data available April)	Environment & Culture	70%	72%	60% (April -	56% (April to September)	An improvement plan is now in place and being implemented; however, the target will not be achieved. The data is currently being analysed with a view to setting revised challenging, but achievable, targets for future years. The response to another question in this questionnaire (which does not form part of this Indicator) shows that 82% of respondents (compared with 68% for April to June) were satisfied with the service overall.	R	December R	September		Performance below target and worse than last year
183					Impact of local authority regulatory services on the fair trading environment (Outturn data available Apri)	Environment & Culture	0.96%	0.95%	Annua	al data	An action plan to achieve the improvement target is in place and being implemented	В	В			Activity being delivered according to plan
184					Food establishments in the area which are broadly compliant with food hygiene law (Outturn data available April)	Environment & Culture	93%	94%	Annua	al data	An action plan to achieve the improvement target is in place and being implemented	В	В			Activity being delivered according to plan
Them	e: s	safe	er coi	nmun	1, ,											
47	Yes	52	? Yes	99a	People killed or seriously injured in road traffic accidents (This indicator is reported annually as a three year average. For management purposes in-year unaudited data is reported monthly at least one month in arrears)	Regeneration	93 (2008)	>122 (2009)	86 (January to September)	105 (final)	Although higher than in 2008	В	В	▽	▽	Performance improved in recent months. The 3-year average for 2007-09 was 110.33, better than the LAA target. The action plan to achieve the 2010 LAA target is being delivered.
48				99b	Children killed or seriously injured in road traffic accidents (This indicator is reported annually as a three year average. For management purposes in-year unaudited data is reported monthly at least one month in arrears)	Regeneration	6 (2008)	>13 (2009)	4 (January to May)	8	performance has exceeded target	В	В	∇	▽	The target is likely to be achieved, but performance is worse than for the same period last year

	R	Referer	ice		Indicator	Lead Directorate	2008-09	2009-10	Latest	Outturn	Commemt/progress	RABG rating		Direction of Travel		Reason for judgements
NIS	LAA	HCS	CAB	BVPI			Outturn	Target	September December		1		December	September	December	
168	Yes		Yes	223	Principal roads where maintenance should be considered (Outturn data available April)	Environment & Culture	4%	5%	5% (final)		Routine and reactive and programmed maintenance is being delivered in accordance with the current highway maintenance plan. Annual programme of highway maintenance works has been developed based on existing condition data to prioritise investment. Delivery of		В	▽	▽	The target has been achieved, but performance is worse than last year
169	Yes		Yes	224a	Non-principal (classified) roads where maintenance should be considered (Outturn data available April)	Environment & Culture	11%	9%	9% (final)		the programme is currently on track.' Government grant funding for improved highway asset management will enable the development of lifecycle management plans to inform and target investment in future years. Successful	В	В	Δ		The target has been achieved and is better than last year
				224b	Non-principal (unclassified) roads where maintenance should be considered (Outturn data available April)	Environment & Culture	20%	17%	Outturn available April		completion of this work will be included in the performance management of the services delivered by Amey. The programme of works has been developed with Amey based on currently available road condition data to ensure	В	В			The action plan is being delivered and the target is likely to be achieved
				187	Condition of footways (Outturn data available April)	Environment & Culture	20.60%	11%	Outturn av	ailable April	works are as far as possible targeted to priorities. The delivery of this programme of work is on track to be completed.	В	В			The action plan is being delivered and the target is likely to be achieved
Them	e: s	tror	ger :	comn	nunities											
157 a			Yes	109 a	Processing of major planning applications (Data available monthly)	Regeneration	73%	60%	92%	71%	Performance for the last quarter of the year has fallen to 68%, 54% and 61% respectively, attributable to the introduction of Civica. A variety of measures have been introduced to ensure that this does not continue into	G	G	Δ	Δ	Performance exceeding target by more than 10% and better than for the same period last year
157 b			Yes	109 b	Processing of minor planning applications (Data available monthly)	Regeneration	73%	65%	72%	67%	the 4th Quarter. All other activity is progressing as planned to date. Performance for the 9 months to December last year was 69%, 72% and 86% respectively. These problems are due to the	G	В	Δ		Performance on target, but worse than for the same period last year
157 c			Yes	109 c	Processing of other planning applications (Data available monthly)	Regeneration	87%	80%	82%	74%	implementation of the new IERS System and there is currently a 3/4 week backlog of applications. Measures however are in place to combat this and system problems are being worked through with Civica.	В	R	∇	∇	Performance well below target and worse than for the same period last year
170					Previously developed land that has been vacant or derelict for more than 5 years	Regeneration	0.07%	None set				R	R			No target, no action reported
					(Data available April)											

	R	eferen	ce		Indicator	Lead Directorate	2008-09	2009-10	Latest (Outturn	Commemt/progress	RABG rating		Direction of Travel		Reason for judgements
NIS	LAA	HCS	CAB	BVPI	1		Outturn	Target	September	December		September	December	September	December	
175					Access to services and facilities by public transport, walking and cycling (Outturn data available April)	Regeneration	91%	91%	Outturn known April 2010		The activity related to these indicators forms specifically around the supported (subsidised) rural bus network which has been mapped using Accession accessibility planning software and the	R	R			Planned activity, but no progress reported
176					Working age people with access to employment by public transport (and other specified modes)	Regeneration	70%	70.00%	Outturn known April 2010		supported services monitored to ensure that they are available to the groups which have the least access opportunities to key services in our communities.	R	R			Planned activity, but no progress reported
					(Data available April)											
195		54	Yes	199a-c	Improved street and environmental cleanliness (levels of (a) litter, (b) detritus (c) graffiti and (d) fly posting) (Data available 4 monthly	Environment & Culture	(a) 5% (b) 13% (c) 1% (d) 1%	(a) 5% (b) 9% (c) 1% (d) 1%	(a) 10% (b) 15% (c) 4% (d) 1%	(a) 7% (b) 11% (c) 3% (d) 1%	A robust action plan has been developed with Amey which is being delivered	R	R	∇	▽	Overall performance in the first 8 months is below target and worse than for the same period last year
					following survey)											last year
196			Yes	199d	Improved street and environmental cleanliness – fly tipping (Data available monthly)	Environment & Culture	Grading 2	Grading 1	Grading 2	Grading 2	Although the improvement plan is being delivered it is not now anticipated that the target will be achieved this year	R	R	⊲⊳	⊲⊳	Target not yet achieved
197	Yes	55 57	Yes		Improved local biodiversity – active management of local sites (Outturn data available April)	Regeneration	33 sites	50 sites		41 sites	Herefordshire FWAG commissioned to prepare 40 management plans - 31 either finished or substantially complete to date Hereford and Worcester Earth Heritage Trust commissioned to prepare 10 management plans - work on all 10 underway This leaves a shortfall of 9 at this point in time Contingency provisions: H+W EHT have one further site they are looking to bring forward - 1 We have identified 6 council sites that HFWAG can take on if required - 6 We are waiting for advice on ownership from Land Registry on 6 further sites - 6 Herefordshire Nature Trust is also looking to prepare 3 management plans		В			Activity being delivered according to plan and target likely to be achieved
					Children travelling to school – mode of travel usually used - Car	Regeneration	32.77%	33.0%								

	R	Referer	nce		Indicator	Lead Directorate	2008-09 Outturn	2009-10 Target	Latest	Outturn	Commemt/progress	RABG rating		Direction of Travel		Reason for judgements
NIS	LAA	HCS	CAB	BVPI	1		Outturn	raiget	September	December		September	December	September	December	
					Children travelling to school – mode of travel usually used - Car Share	Regeneration	5.06%	4.0%			Activity centres around the work of the	•				
198					Children travelling to school – mode of travel usually used - School / Public Transport	Regeneration	22.95%	23.5%			School Travel Officer and Assistant who work directly with schools, promoting and supporting school travel plans. Excellent progress has been made increasing the number of schools with travel plans and	В	В			Activity being delivered according to plan and target likely to be achieved
					Children travelling to school – mode of travel usually used - Walk	Regeneration	36.79%	38.0%			ensuring they are kept up to date					
					Children travelling to school – mode of travel usually used - Cycle	Regeneration	1.45%	1.5%								
Them	e: e	envii	onm	ent												
185					CO2 reduction from Local Authority operations (Outturn data available April)	Environment & Culture	22,730,372kg	-1.50%	Outturn known July 2010		Data collection for 2008-09 completed and analysis has been undeetaken to inform action planning. Publication of the data (with comparators) is still awaited. There are a number of other plans and activities underway which will contribute towards achieving this target, including the Asset Management Plan, Staff Travel Plan updating of leisure centre plant by Halo, a CO2 reduction target agreed with Amey and the new, more efficient refuse collection fleet to be introduced as part of the new waste collection contract.	Α	Α			Action planning incomplete, but positive activity taking place
186	Yes	58	Yes		Per capita reduction in CO2 emissions in the LA area (Data provided by Defra approximately 18 months in arrears)	Environment & Culture		13.1% less by 2010 against 2005 baseline	Outturn for 2008 known September 2010		Action plan in place and being delivered. Currently under review with the Herefordshire Environment Partnership	В	В			Action plan being deliverd and on target
187					Planning to adapt to climate change (Outturn data available April)	Environment & Culture	Level 0	Level 0			Action plan being developed, although existing plans such as the Local Transport Plan are making a contribution.	A	A			Action planning incomplete, but positive activity taking place
188					Flood and coastal erosion risk management (Avalability of data determined by Defra)	Regeneration	100%	100.00%			Actions yet to be agreed with the Environment Agency	В	В			No actions currently required by Environment Agency

	R	eferen	ice		Indicator	Lead Directorate	2008-09	2009-10	Latest	Outturn	Commemt/progress	RABG rating		Direction of Travel		Reason for judgements
NIS	LAA	HCS	CAB	BVPI	2.10.0000	2000 211 00001 000	Outturn	Target	September	December	- Commonity progress	September	December		December	
191	Yes	56a	Yes		Residual household waste per head (Data available monthly in arrears)	Environment & Culture	690.01kg	691kg	292.14kg to August	500.09kg	New waste collection contract now in place. Envirosort plant at Norton now in commissioning phase.	В	В	Δ	Δ	Activity being delivered according to plan and target likely to be achieved, performance is better than the same period last year
192			Yes	82a i-ii 82b i-ii 82c i-ii 82d i-ii	Household waste recycled and composted (Data available monthly in arrears)	Environment & Culture	33.24%	35%	35.96% to August	35.57%	Revised Joint Municipal Waste Management adopted. Promotion of waste minimisation, recycling and composting - campaign around reducing food waste is ongoing and was promoted through new waste collection contract "roll out" with	В	В	Δ	Δ	Activity being delivered according to plan and target likely to be achieved, performance is better than the same period last year
193			Yes		Municipal waste landfilled (Data available monthly in arrears)	Environment & Culture	64.92%	55.44%	61.08% to August	62.14%	particular emphasis over extended kerbside recycling and new recyclables being handled through the new Envirosort Plant.	R	R	Δ	Δ	Activity being delivered according to plan, however performance more than 5% below target but performance is slightly better than the same period last year
194					Level of air quality – reduction in NOx and primary PM10 emissions through local authority's estate and operations (Outturn data available April)	Environment & Culture					Data collection for 2008-09 completed and analysis has been undeetaken to inform action planning. Publication of the data (with comparators) is still awaited. There are a number of other plans and activities underway which will contribute towards achieving this target, including the Asset Management Plan, updating of leisure centre plant by Halo, a CO2 reduction target agreed with Amey and the new, more efficient refuse collection fleet to be introduced as part of the new waste collection contract.	A	Α			Action planning incomplete, but activity taking place
Reference	co.															
NIS LAA				cator Set												
HCS	Local Area Agreement Herefordshire Community Strategy															
CAB	Included in the report to Cabinet															
BVPI		Form	er Best	Value P	erformance Indicator				l					1		